

WHAT WE DO

Human Computing supports state, county, and municipal government teams by improving cybersecurity readiness, ensuring privacy compliance, and executing complex IT modernization programs with operational discipline. We provide security-by-design delivery, independent quality oversight (IV&V), and PMO operations guided by senior public-sector practitioners.

CORE CAPABILITIES

Cybersecurity Compliance & Audit Readiness:

State agency policy development, NIST-aligned documentation, control validation, and audit evidence preparation to satisfy state IT security standards.

Security-by-Design Modernization: Embedding privacy and security requirements into state software engineering, vendor migrations, and cloud initiatives to prevent late-stage rework.

Workforce Training & Change Management:

Customized workforce training, instructional design, and professional development workshops to ensure agency adoption during system rollouts.

Continuous Security Operations Oversight: Control validation, vulnerability tracking, remediation coordination, and executive reporting across multi-vendor environment rollouts.

Program & Project Management (PMO) Ops:

Delivery governance, vendor SLA management, risk/issue tracking, and multi-agency stakeholder coordination.

SLED CUSTOMER FIT

State/Local CIO & Enterprise IT: Modernization delivery oversight that improves visibility, enforces vendor accountability, and keeps large programs on schedule.

CISO & Security Teams: Compliance support, documentation governance, and security-by-design reviews that strengthen controls without stalling project execution.

Health & Human Services (Medicaid) Programs:

Security-minded modernization support for citizen-facing services focused on data privacy, audit readiness, and operational continuity.

EXPERIENCE HIGHLIGHTS & SENIOR BENCH

- **Public Healthcare Cloud Migration:** Led FedRAMP-compliant LMS cloud migration and IT controls for 15,000+ users on a major public-sector healthcare program.
- **High-Volume Contact Center Transformation:** Secure data migration and operational transformation for large-scale government contact center operations.
- **Senior Executive & Healthcare Oversight:** Supported by a senior advisory bench including a **Retired Army O-6** (managed \$500M+ healthcare operations programs) and a **Retired Senior Executive Service (SES)** official.
- **Workforce Enablement & Training:** Teaming bench features a **Navy Master Training Specialist** (SDVOSB/WBE teaming partner) providing workforce assessment, training curriculum, and change management.

DIFFERENTIATORS

- **No-Surprises Execution:** Clear plans, weekly status cadences, and early risk identification with actionable resolution options to keep state leaders informed.
- **Local Maryland Set-Aside Target:** Certified Maryland SBR, CSB, and VSBE firm providing

immediate compliance credit for state prime contracts and agency set-aside goals.

- **Security-by-Design (Team-Executed, Senior-Governed):** Execution work performed by specialized talent, with senior architects reviewing key milestones to guarantee approval.

CONTACT & BUSINESS INFORMATION

- **Principal Lead:** Michelle Olmstead, PMP, CIPP/US
- **Email:** govrelationships@humancomputing.co |
Phone: 410-205-4872
- **Website:** humancomputing.co | **Location:**
Baltimore, MD
- **Maryland Procurement Certifications:** Small Business Reserve (SBR), Certified Small Business (CSB), Veteran-Owned Small Business Enterprise (VSBE)
- **Local Certifications:** Baltimore City WBE / WSBE

PROCUREMENT CODES (NAICS & UNSPSC)

NAICS

- 541611 (Primary - Management Consulting),
- 541512 (Computer Systems Design),
- 541511 (Custom Computer Programming),
- 541519 (Other Computer Services),
- 541690 (Technical Consulting)

UNSPSC:

- 918-71 (IT Consulting)
- 918-90 (Strategic Technology Planning)
- 918-93 (Security Consulting)
- 920-65 (System Requirements / QA Review)
- 924-16 (Course Development / Training)