

WHAT WE DO

Human Computing provides independent, client-side IV&V, technical privacy governance, and regulatory compliance oversight for complex IT modernization programs. We serve as an objective "Owner's Representative" bridging agency leadership, legal mandates, and primary systems integrators to eliminate vendor drift, enforce NIST/RMF baselines, and accelerate Authority to Operate (ATO) timelines.

CORE CAPABILITIES

Independent Verification & Validation (IV&V):

Objective client-side representation, program milestone verification, technical architecture compliance reviews, and quality assurance for enterprise implementations.

Cybersecurity Compliance & RMF Artifacts: NIST 800-171 / CMMC gate readiness, audit-clean System Security Plan (SSP) and Plan of Action & Milestones (POA&M) development, and continuous monitoring enablement.

CIPP/US Technical Privacy Governance:

Principal-led Privacy-by-Design frameworks, AI data mapping/provenance, and regulatory data protection compliance.

Workforce Training & Organizational Readiness:

Instructional design, cyber awareness curriculum, compliance training (EO/DEI/Privacy), and change management during modernization rollouts.

Security-Minded Program Delivery:

PMBOK/ITIL-aligned PMO operations, delivery governance, performance metric reporting, and milestone stabilization for large-scale federal SOWs

PAST PERFORMANCE & CORPORATE HERITAGE

Centers for Medicare & Medicaid Services (CMS) — HighPoint Digital: Directed PM support and strategic

consulting for Training, Quality, and Content (TQC) on a \$17M/year CMS contract. Orchestrated FedRAMP-compliant LMS cloud migrations to SAP NS2 Cloud for 15,000+ users with zero security downtime.

U.S. Army / DoD — Bravura IT Systems: Served as Deputy Program Director on a \$307M IDIQ prime contract. Managed PMO operations, Control Account Management (CAM), and technical engineering oversight that reduced engineering backlog by 70% in 5 months.

Enterprise Global IT Compliance — Fluor

Corporation: Standardized global IT governance, cyber compliance, and vendor SLA metrics across 40,000+ enterprise users. Led corporate social networking security audits and administrator account access compliance.

DoD Systems Operations — Visual Connections:

Engagement lead for program management and schedule integration supporting the DoD Wide Area Workflow (WAWF) electronic invoicing system serving 300,000+ active users.

SENIOR ADVISORY & SUBJECT MATTER EXPERT BENCH (Teaming & Key Personnel)

Our practice is backed by a cleared, senior-level expert bench available for program oversight, technical security audits, training, and capture advisory:

- **Corporate Strategy & Capture Lead:** 36-year GovCon Executive (Active TS/SCI Poly) with prime capture leadership on \$200M+ AI/Data Readiness BPAs and \$10B+ Defense Intelligence IDIQs.
- **Executive Agency Oversight:** Senior Advisory support led by a Retired Senior Executive Service (SES) official providing strategic agency alignment and guidance.

- **Defense Healthcare PMO:** Program delivery oversight supported by a Retired Army O-6 with direct past performance managing \$500M+ healthcare operations portfolios.
- **Technical Security & ATOs:** Hands-on cyber compliance, ISSO/ISSM execution, and classified threat analysis led by a Senior 1099 SME (Retired NSA).
- **Workforce Training & Human Capital:** Master Training Specialist & Navy Veteran (SDVOSB/WOSB teaming partner) leading curriculum design, Fleet Cyber workforce assessments, and organizational change management.

DIFFERENTIATORS

- **Zero Conflict of Interest:** 100% independent oversight—we do not build software or sell proprietary infrastructure, ensuring objective contractor audits.
- **Turnkey Small Business Goals:** SBA-certified WOSB and VOSB/SDVOSB providing immediate capability and compliance credit for Large Prime subcontracting plans.
- **Audit-Ready Evidence:** Standardized templates, senior-governed QA checks, and evidence-first deliverables that speed up regulatory approvals.

CONTACT & CORPORATE INFORMATION

- **Principal Lead:** Michelle Olmstead, PMP, CIPP/US
- **Email:** govrelationships@humancomputing.co | **Phone:** 410-205-4872
- **Website:** humancomputing.co | **Location:** Baltimore, MD
- **CAGE Code:** 8CQP9 | **UEI:** TJF9TU1KVUR1I

- **Federal Set-Asides:** SBA WOSB (Woman-Owned Small Business), VOSB / SDVOSB (Veteran-Owned Small Business)
- **Clearance Support:** Facility Clearable / Active TS/SCI Polygraph (Bench Enabled)

PROCUREMENT CODES

NAICS:

- 541611 (Primary - Management Consulting & PMO),
- 541512 (Computer Systems Design),
- 541511 (Custom Programming),
- 541519 (Other Computer Services),
- 541690 (Technical Consulting)

PSC/FSC:

- D310 (Cybersecurity),
- D307 (IT Strategy & Architecture),
- D399 (Other IT Services),
- R408 (Program Management Support)